



Designing for Libraries  
Education and Community

# User Guide

## YAKETY YAK 300 Series

### Intelligent Counters



If you require further information please email: [enquiries@yaketyyakfurniture.com](mailto:enquiries@yaketyyakfurniture.com)

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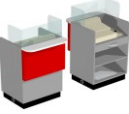

*YAKETY YAK Furniture is the result of 25 years' experience working alongside our customers — listening, learning and updating our products to respond to their changing needs.*



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# Yakety Yak 300 Counter Series vitals

CLICK to view YAKETY YAK 300 Counter Series product pages

Product Name	Product images	Size in millimetres (mm)	Weight (kgs)	Adjustment range in millimetres (mm)	Running gear	Mobility	Cable management
<b>300 Series Intelligent Counters</b>							
<b>301 Counter</b>	  Left orientation      Right orientation	1500mmL x 900mmW	117 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>302 Counter</b>	  Left orientation      Right orientation	1800mmL x 900mmW at meeting end	121 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>303 Counter</b>	  Left orientation      Right orientation	1840mmL x 910mmW	164 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>304 Counter</b>	  Left orientation      Right orientation	2100mmL x 910mmW	169 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>305 Radial Counter</b>	  Left orientation      Right orientation	1935mmL x 910mmW	164 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>306 Radial Counter</b>	  Left orientation      Right orientation	2190mmL x 900mmW	170 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>307 Island Counter</b>	 Symmetrical	2200mmL x 900mmW	136 kgs	Seated to standing 715mmH to 1135mmH Programme range: 420mm	Twin 1200N lifting columns	Move on two dollies Fixes to floor, not mobile	Soft cable tray
<b>Under Counter Storage Module</b>	 Symmetrical	465mmW x 420mmD x 580mmH	15 kgs	Fixed height		Mounted on castors	
<b>300 Cash Module</b>	 Symmetrical	655mmW x 676mmD (or 805mmD) x 1200mmH	44.5 kgs	Fixed height		Move on dolly Fixes to floor, not mobile	Soft cable reticulation to floor
<b>300 Book Returns Module</b>	 Symmetrical	Made to neat fit customer's book bin	66 kgs	Fixed height		Move on two dollies Fixes to floor, not mobile	

# Adjusting the counter height

All our YAKETY YAK library counters feature beautifully curved, interactive desktops and are powered to adjust from seated to standing.

Your YAKETY YAK counter comes fitted with a LINAK DPF1C height-adjust desk panel (Fig. 1) equipped with the following features:

- Up/down drive
- 3 memory positions
- White LED height calibration display



Fig. 1

## Operation

The desk panel is operated by pressing and holding the up or down buttons to lift or lower the desk worktop. Release the button when you have reached your requested position (Fig 2).

For detailed product information download [LINAK User Manual](#)

# Programming the height pre-sets

## How to store a position

1. Drive the worktop to the desired height.
2. Press the 'S' button (Fig. 2), (an 'S' appears in the display) and then one of the three memory buttons (Fig. 3). The memory button number 1, 2 or 3 appears in the display. Your position has now been stored.
3. To clear and reset the memory button, simply choose a new height and re-save.
4. To drive the worktop to a stored position, simply press and hold the desired memory button.

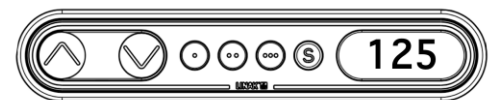


Fig. 2

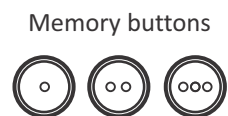


Fig. 3



# Lifting columns

Your YAKETY YAK 300 Series Counters are fitted with twin DL6 columns (Fig. 4) which operate in conjunction with a LINAK CBD6 controller for their height adjust functionality.

## Fitted with anti-collision technology

For staff and customer safety DL6 height adjust systems incorporate anti-collision technology which causes the moving worktop to stop and back off should an obstruction get in the path of travel.

## Re-setting the column controller

Very occasionally, the controller (mounted under the desktop to the centre back) may become 'confused' and the desk will not adjust upwards. This can be caused by the worktop hitting an obstruction when in motion. In such circumstances, the DOWN button will still function.

### To re-set:

1. Press the DOWN button on the desk panel until the worktop reaches its lowest level. Continue to hold down for ten seconds while the controller resets itself (you may see the desktop jiggle slightly as the lifting columns re-set).
2. Now raise the worktop to the full height available and lower again to the bottom of the stroke to establish the range parameters.

### Your system is now reset.

If for any reason the mechanism does not lower or reset, please contact us (see contacts at the bottom of this page).

## Looking after the height-adjust equipment

The mechanisms will remain in good repair for many years with regular use. Not using the mechanism regularly may result in eventual damage. A good idea is to ensure the mechanisms are used sometime during every day.

## Lifting column system overuse

The height-adjust system can be used continuously for a maximum of two minutes at full 240kg load, after which it should not be used for a minimum of 18 minutes. More prolonged use may result in overheating and a dramatic reduction in the life of the system.



Fig. 4

## Lifting columns (cont.)

### Troubleshooting should the lifting mechanism not respond

1. Ensure the control box power lead is firmly plugged in at both ends. You will find the black control box fixed to the worktop underside, centre back. The desk panel display should be on.
2. Ensure the leads from the control box out to the lifting columns are firmly plugged in at both ends.
3. Ensure no object is in the way of worktop travel. If the desktop has impacted a stationary object it will likely require re-setting (see P3).

## Counter installations

Our 300 Series counters are designed to deploy alone or as groupings with support modules. A range of combinations are possible to best suit your site and requirements (examples Fig. 5, Fig. 6, Fig. 7).

**WARNING:** For stability and safety the counters and support modules should be fixed to the floor using the brackets and fixings provided.

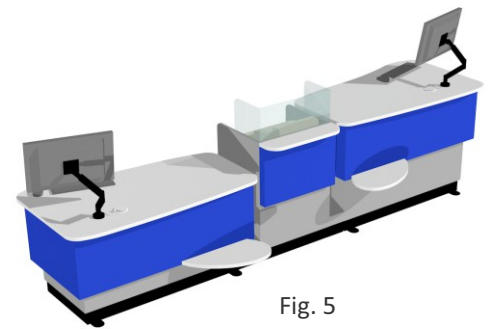


Fig. 5

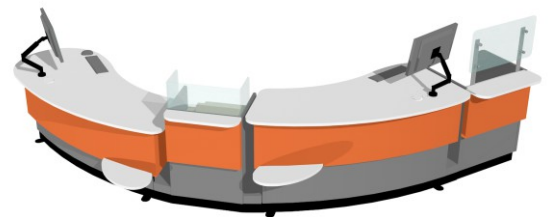


Fig. 6

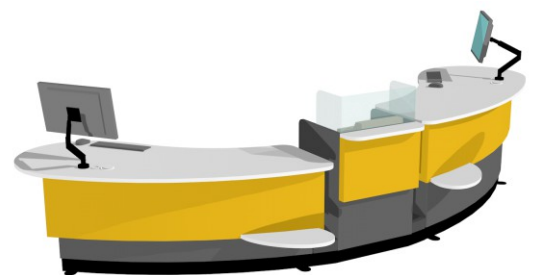
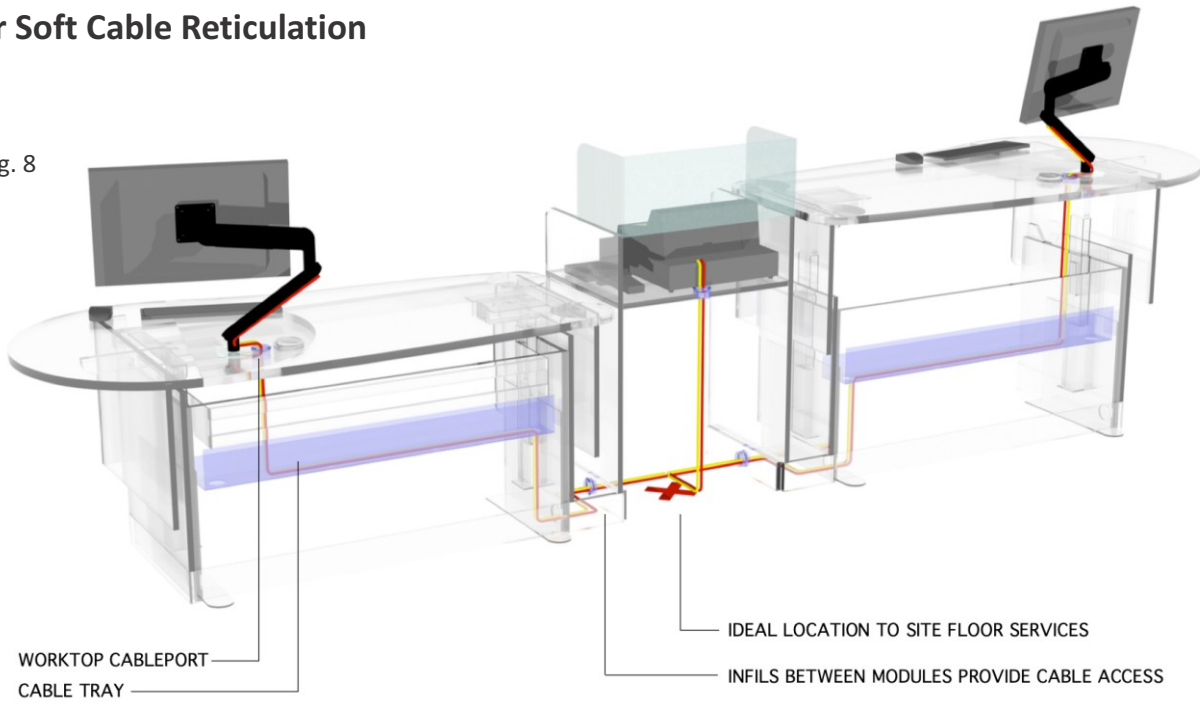


Fig. 7

## Counter Soft Cable Reticulation

Fig. 8



The 300 Counter Series is designed to allow soft cable reticulation from module to module (Fig. 8). Each counter has a cable port (grommet) fitted in the worktop. Under the counter, a cable tray allows soft cabling to be collected and directed.

Additionally, at each end of the counter a cable port in the kicker allows soft cabling to exit to the next module (Fig. 8, Fig. 9).

The 300 Cash Module is often positioned beside or between counters. The design provides a hatch to access the kicker space, (Ref. P8).

Often floor services are located under the Cash Module to allow soft cabling to reticulate out from there. Like the counters, a cable port is also provided in the kicker on both sides of the cabinet (Fig. 8).

### Infill Modules

To tie counters and support modules together as one installation and to facilitate cable reticulation the 300 Series employs Infill Modules (Fig. 8).

Infill Modules provide the correct separation between modules for safe worktop adjustment. They also incorporate a lid to allow easy access to cabling.

Infill modules align with the cable ports of the adjacent module allowing soft cabling to pass through.

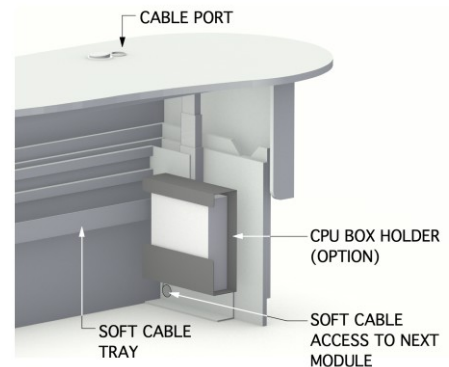


Fig. 9

## CPU Box Holder option

In instances where the PC used has a separate CPU box, this can be accommodated in our vertical CPU bracket that fixes to the inside of the end frame under the desk (Fig. 10).

Our standard holder accommodates CPU boxes up to 350mmH x 350mmD x 100mmW.

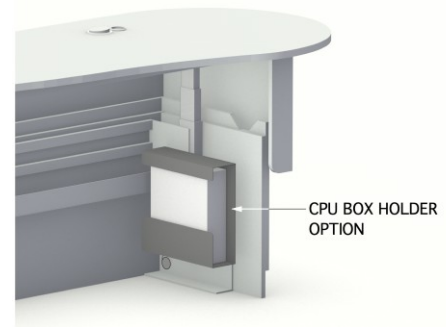


Fig. 10

## Moving counters and support modules

300 Series counters and support modules should never be slid but can be moved on dollies.

For counters and returns modules, a dolly under each end will be required (Fig. 11). For cash modules, one dolly positioned centrally is sufficient (Fig. 12).

### Moving on dollies

1. If previously installed, undo floor fixings. If moving post delivery, leave the protective base panel fitted and remove once roughly in position.
2. Remove or secure any articles or equipment on the worktop.
3. Lower the desk to seated height.
4. Disconnect all the services and secure the leads neatly out of the way in the cable tray.
5. With a person front and back tilt the counter sideways while a third person places the dolly.
6. Balance the unit evenly on the dolly or dollies.
7. To move safely read 'When moving' below.
8. Once the unit is roughly in position, remove the dollies and protective base panel.
9. Once in their final positions, fix counters and support modules to the floor and connect services. For first time installations refer to the installation guide provided.

### **WARNING:** When moving

1. First check to ensure your route is clear. Be particularly careful on ramps.
2. Position a person on each end of the desk and move the desk end on; move slowly in unison (Fig. 13).
3. For ramps, use a third person at the front for counters to help slow and guide the descent.



Fig. 11



Fig. 12



Fig. 13



# *Under Counter Storage Module option*

[CLICK to view Under Counter Storage Module](#)

Where you have storage requirements, we offer our Under Counter Storage Module as a freestanding solution that provides two locking drawers and a shelf where CPU boxes may be accommodated (Fig. 14).

The module is designed to fit under the counter, while still allowing for worktop height adjustment (Fig. 15).



Fig. 14



Fig. 15

# 300 Cash Module option

[CLICK to view 300 Cash Module](#)

The 300 Cash Module (Fig. 16) provides a secure place for cash registers and credit terminals. It pairs seamlessly with our YAKETY YAK 300 Series counters, positioning beside or between counters for ease of direct access.

The Cash Module features a toughened glass security cowling around a well, which securely houses equipment at an ergonomic height (Fig. 17). Below a drawer and two shelves provide general storage (Fig 17).

The 300 Cash Module is often positioned beside or between counters. Floor services can be located under the Cash Module, which provides a hatch to access the kicker space, and a cable port each side of the cabinet to facilitate cable reticulation (Fig. 18).

In the kicker space we provide fixing brackets as the module should be fixed to the floor (Fig. 18).

**WARNING:** For stability and safety, the Cash Module should be fixed to the floor using the brackets and fixings provided.



Fig. 16



Fig. 17

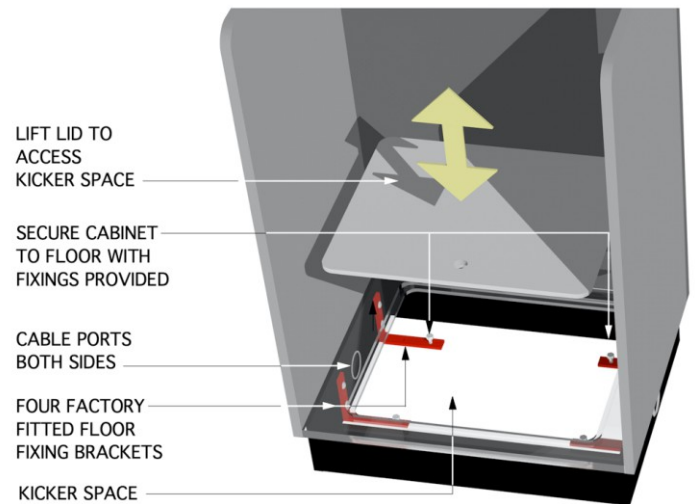


Fig. 18

# 300 Book Returns Module option

[CLICK to view 300 Book Returns Module](#)

The 300 Book Returns Module provides a tidy surround for your book returns bin, for a seamless circulation area aesthetic (Fig. 19).

A shelf and slide deliver books tidily to the bin. The Book Returns Module is designed to pair with 300 Series counters or can stand alone.

We can cut back the side panel facing the desk, to allow more direct access by staff to the book bin (Fig. 20).

The Book Returns Module is fitted with four brackets, as the module should be fixed to the floor (Fig. 21).

**WARNING:** For stability and safety, the Book Returns Module should be fixed to the floor using the brackets and fixings provided.

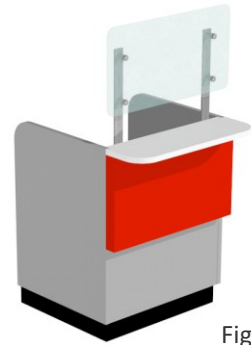


Fig. 19



Fig. 20

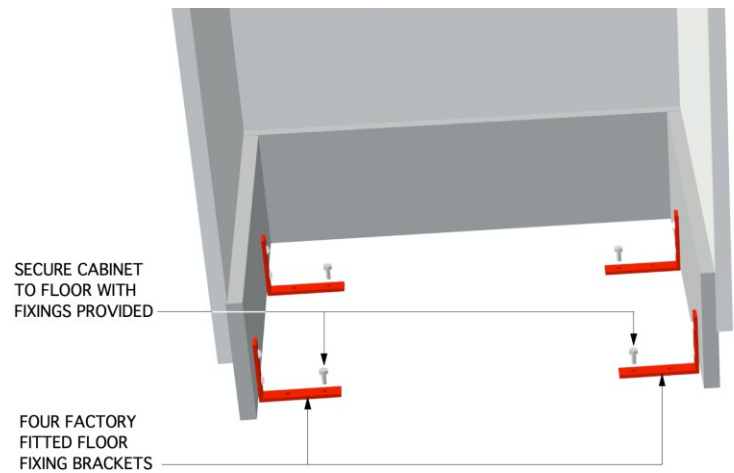


Fig. 21

## Monitor arm option

[CLICK to view ATDEC Monitor Arms](#)

For desks utilising one of our ATDEC Monitor Arm options (Fig. 22), the arms ship boxed and require assembly and mounting by the customer.

A factory drilled mounting hole is provided on the desktop in the optimum position to suit the particular monitor arm.

Each arm comes with full installation instructions in the box.



Fig. 22

## Desktop power and USB option

[CLICK to view PIXEL Power Button](#)

We recommend your desk be fitted with a desktop PIXEL Power Button (Fig 23) which provides one power, one USB-A and one USB-C socket right at your fingertips.



Fig 23

## Pop Spot Pencil Drawer option

[CLICK to view POP SPOT Pencil Drawer](#)

For your bits and pieces, our POP SPOT Pencil Drawer (Fig. 24) provides a handy tidy-all for pencils, pens, post-its etc. The drawer comes factory fitted.



Fig. 24



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# Lollipop Illuminated Sign Pole option

[CLICK to view LOLLIPOP Illuminated Sign Pole](#)

The Lollipop Illuminated Sign Pole (Fig. 25) is a great way to catch attention and to guide enquirers to your desk for assistance. The sign pole is pre-wired to the desk and ships flat to minimise shipping charges. The sign pole requires simple mounting by the customer.

**WARNING** Lollipop is delicate - fabricated in acrylic and fitted with a low voltage LED lighting system it needs to be handled carefully.

## To commission

Lollipop comes fully assembled and pre-wired. Sufficient play in the cabling is allowed so the pole can be laid flat on the desktop for shipping. The cable reticulates from the pole and down the mounting hole in the desktop.

1. After unwrapping, raise the pole to a vertical position over the hole and feed the surplus cable back up into the pole. The round sign head should be aligned to the desktop centreline. (Fig. 26).
2. In the bottom of the pole you will see two grooves, one either side (Fig 27). Also, under the desktop you will see a white mounting bracket in line with the mounting hole in the desktop. The grooves in the pole are designed to locate over two corresponding lugs in the mounting bracket. Carefully, lower the pole into the mounting hole until it is firmly located (Fig. 28).

The Lollipop Illuminated Sign Pole is now ready to use. The light can be turned on and off using the black button on the desktop (Fig. 25).

## To apply graphics to the sign pole head

If you have not ordered the sign pole Tisplay panels to have graphics applied at the factory, you can arrange with your own signage contractor to do this on-site. We advise the pole be lifted clear of the mounting hole and laid flat on a soft cloth on the desktop in order to apply the graphics.



Fig. 25

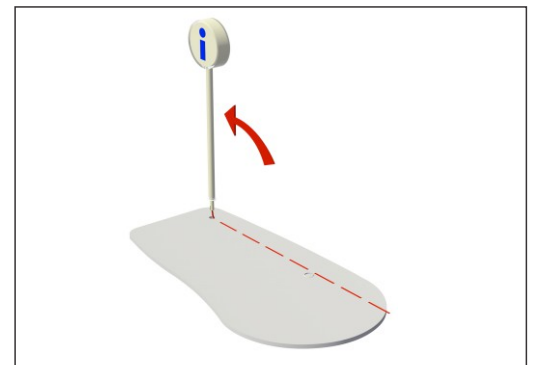


Fig. 26



Fig. 27

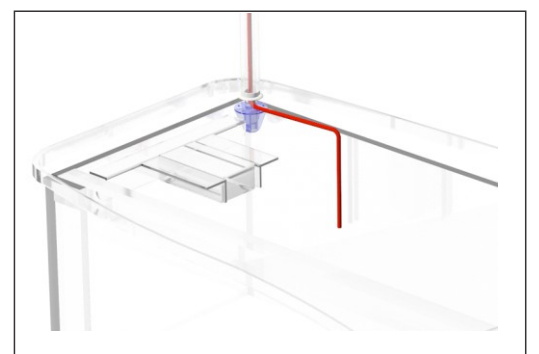


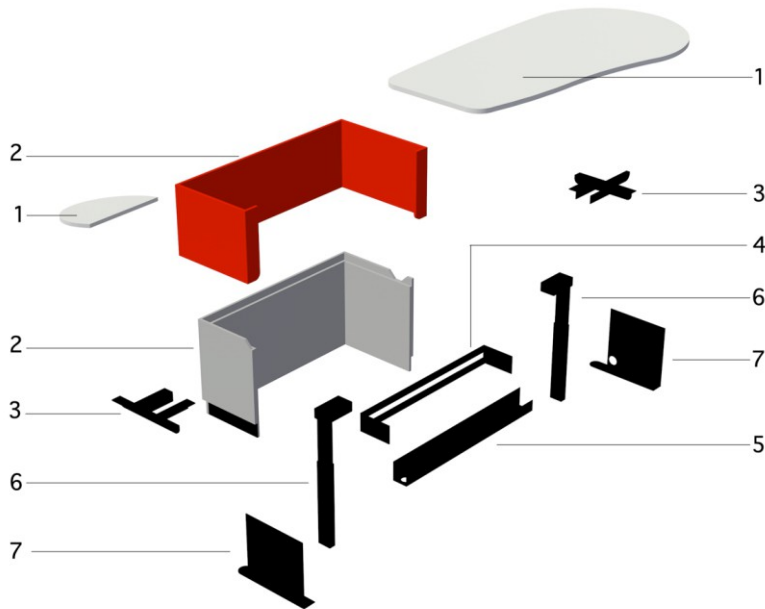
Fig. 28



# Product end of life guide

Our counters are designed smart and strong and are intended to serve you for many years. When the time does come to retire your counter, you can do so responsibly as we design them to readily disassemble.

## Here is a guide for recycling or disposing of component parts



COMPONENT INDEX

Component	Material	End of life action
1 Worktop/Bag shelf	HPL laminate on EO MDF	Upcycle or landfill
2 Upper/Lower panelwork	LPL laminate on EO MDF	Upcycle or landfill
3 Top plate	Mild steel	Metal recyclers
4 Cross brace	Mild steel	Metal recyclers
5 Cable tray	Mild steel	Metal recyclers
6 Adjustable leg	Mild steel	Metal recyclers
7 Bottom mount plate	Mild steel	Metal recyclers

NOTE: electronic height adjust components including control box and leads are not shown but these can be taken to your **electronics recyclers**

# Warnings

**YAKETY YAK 300 Series Counters contain moving and electrical parts and as such are potentially hazardous if handled or operated incorrectly.**

## Operating the height adjustment mechanism

1. Always check that there are no obstructions under, on top or alongside the desk that could impact the direction of travel of the worktop.
2. Ensure there is sufficient slack in any leads to equipment on the worktop, to allow for the full range of movement of the worktop.
3. Do not store anything under the counter that encroaches into the operating height range of the mechanism.
4. Always keep clear of moving parts when operating the mechanism.
5. Be aware of other people nearby when operating the mechanism. Particularly watch for children.
6. If using Under Counter Storage Modules, do not store items on the pedestal top as they will collide with the underside of the counter top if fully lowered.

## Moving the counter

7. Counters may be moved on dollies – refer to P6: Moving counters and support modules.
8. Always disconnect all services to the counter and lift all leads clear before moving.
9. Then, check to ensure your route is clear. Be particularly careful on ramps.
10. To move, position a person at each end. Use a third person at the front to help slow and guide the descent on ramps.

## Floor fixing

11. To ensure stability and safety, cash and book return modules should be fixed to the floor during installation using the brackets and fixings provided.

# Disclaimer

*We provide this Yakety Yak 300 Series User Guide in good faith to assist you in understanding and using our products. In doing so Yakety Yak Furniture assumes no responsibility or liability for your use of the information provided and gives no guarantees of its completeness, accuracy, usefulness, timeliness or avoidance of expense, damage, injury, or harm. Yakety Yak Furniture also retains the right to alter its products at any time without warning.*



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