

# YAKETY YAK Company Profile



## About us

## Furniture connecting people

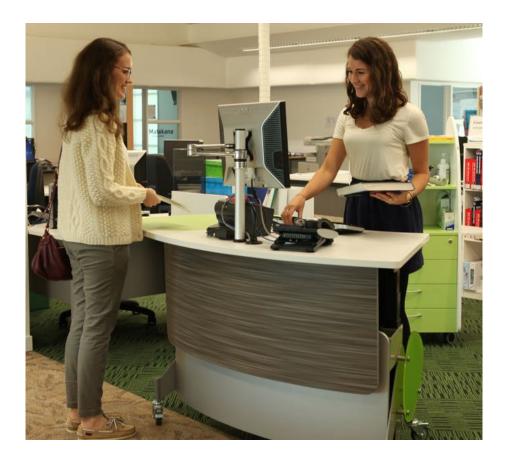
YAKETY YAK Furniture is the sole Australasian distributor for YAKETY YAK pods, desks and counters. Designed specifically for front-of-house interaction in libraries, education and community spaces, our furniture blends height adjustability, ergonomics, durability and clean aesthetics. Our furniture is the result of over 20 years experience working alongside libraries — listening, learning and updating our products to respond to our clients' changing needs.

### Ourethos

Central to our design ethos is the belief that libraries are essential spaces in their communities, providing a place for people of all walks of life to learn and connect. We aim to provide furniture that enhances this experience, by focusing on functional and beautiful designs that contribute to a friendly, welcoming environment. That is why we bring Yakety Yak to you.

## Our footprint

Yakety Yak products are designed sustainably, using a life-cycle framework within their design, manufacture and distribution processes. Not only are our products manufactured in a way that lessens their environmental impact, but are future-focused — blending quality design with adaptability and durability to ensure they stand the test of time.



YAKETY YAK Furniture is the result of over 20 years experience working alongside our customers—listening, learning and updating our products to respond to their changing needs.



## Designed with life-cycle thinking

At YAKETY YAK we sell products that are designed and manufactured within a life cycle framework. By employing Life-Cycle Analysis, Yakety Yak designers consider the various stages of the furniture's life, from manufacture to disposal, with the aim of reducing the product's overall environmental impact.

### YAKETY YAK's design process involves...

- An ongoing commitment to using sustainable materials in the manufacture of products; taking into consideration how they are sourced, produced and their potential to be recycled at the end of the product's life.
- A commitment to using supply chains, materials and manufacturing systems
  that will have the lightest environmental impact possible. As a benchmark for
  the continued improvement environmental performance, emissions for each
  product are calculated and analysed based on annual sales.
- Designing and manufacturing products to be durable and long-lasting.
- Designing products that respond to both current and future needs, so that they remain relevant and useful additions, for years to come.
- Ensuring the furniture is easy to maintain, repair and recycle.
- Using biodegradable packaging wherever possible.
- Actively engaging and staying up-to-date with sustainable best practice.
- Using like-minded suppliers.
- Always strive to improve.



We are committed to bringing you furniture that is sustainably produced and built to last.



## Environmental Policy

To pursue a process of ongoing improvement to minimise operational impacts on the environment. To work toward utilising what are considered sustainable, renewable and/or recyclable materials and processes in the design, manufacturing, sale and distribution of all products.

# Manufactured under the following commitments and policy objectives\*

- To have zero breaches of environmental legislative requirements and regulations.
- To comply and work toward exceeding local regulations for discharge, noise, air emissions and land use.
- To continually improve environmental performance and work toward minimising pollution created from production process, sales and distribution.
- Design and production planning processes that seek to audit and utilise environmentally sound materials and processes, and optimise usage through design consideration within a life cycle perspective.
- Analyse and monitor inputs to accurately establish effects, allowing nvestigation of alternatives to reduce impacts.
- Analyse and monitor outputs ensuring they meet legislation, whilst also looking for methods to reduce waste and optimise waste streams for recycling. Strive to eliminate environmental hazards from routine and non-routine activities.
- Analyse alternatives to influence suppliers' environmental impacts that are under the direct control of manufacturers.



We pursue a process of ongoing improvement to minimize our operational impact on the environment.



<sup>\*</sup>ISO 14001 management system

## ISO Certifications

## Committed to a pathway of constant improvement

Yakety Yak is the sole Australasian distributor of YAKETY YAK pods, desks and counters. These products are manufactured for us by Instinct Furniture who operate under the following certifications:

ISO 9001:2015 Registration number 1374Q3 ISO 14001:2015 Registration number: 1374E3

As part of our manufacturers evolution, they recognise the need to commit to a pathway of constant improvement. They have identified two key areas of focus; their business management systems and specifically those systems around sustainable practice.

This commitment ensures that Yakety Yak products are produced within a robust, sustainable framework, allowing us to bring you thoughtfully made products. These ISO Certifications are regularly audited to ensure our manufacturers continue along a pathway of constant improvement.



Our products are produced within a robust, sustainable framework, allowing us to bring you thoughtfully made products.



## Why Yakety Yak?



## Yakety Yak positively transforms working with people

YAKETY YAK desks are designed to support staff and customer connection. Their open responsive form creates a welcoming, friendly environment and ensures an exceptional customer experience.

## 10 smart reasons to choose Yakety Yak

#### 1. Designed for modern libraries, education and community spaces

YAKETY YAK desks offer a fresh alternative to traditional customer service desks. As new technologies continue to transform how libraries and schools deliver their services, we offer light-on-their-feet, space-saving and stylish options that will stand the test of time.

#### 2. Adaptability

Our products are made to respond and adapt to meet the needs of the day. Help pod, circulation desk, teaching or roaming station; there is a YAKETY YAK design to suit any space or application.

#### 3. Customer focus

Our open designs provide a welcoming platform to interact with customers. Seated to standing height-adjustability enables staff to respond sensitively to customers of all ages and levels of mobility.

#### 4. Height adjustability

Electric seated to standing height adjustability enables staff to customize their workspace. They can work at a safe and comfortable height while responding effectively to a variety of tasks and customer engagements.

#### 5. Smart ergonomics

The YAKETY YAK range is designed for the 'people fit'. Organic worktop contours optimize free movement between the staff member, the customer and devices, while height adjustability fits the person to the task.



#### 6. Mix and match

YAKETY YAK desks are designed to stand-alone or group together to create innovative solutions for your library space. Customize your desk even more with our exciting range of colors and finishes.

#### 7. Staff well-being

Staff can adapt their work environment to meet their individual needs, reducing the risk of occupational injuries. YAKETY YAK desks bring freedom, enjoyment and a sense of well-being to the day.

#### 8. Environmentally friendly

Our products are designed within a life-cycle framework. By considering the environmental impacts of the furniture from production to disposal, our manufacturers work hard to reduce environmental impacts.

#### 9. Built to last

With robust construction and quality components (like the world-class LINAK actuator system), our products are built to last, making them a prudent investment.

#### 10. Future proofing

YAKETY YAK products are designed to respond to change and evolve with your space. For example, our desks can be easily moved and repurposed as requirements change.

Learn more, explore and compare YAKETY YAK Pods, Desks and Counters on our Product page.

## Product warranty

At Yakety Yak Furniture we are committed to bringing you quality products.

Yakety Yak Furniture's products are warranted to be free from defects in materials and workmanship for the components and periods scheduled below.

### Warranty limitations

- Indoor use only
- Normal wear and tear excluded
- Abuse, ill use and neglect excluded
- Unauthorised modifications or repairs render our warranty void
- Our warranties are limited to the replacement of defective parts and exclude freight and fitting

YAKETY YAK Furniture and our manufacturers accept no liability or obligation beyond the warranties outlined below.

## Manufacturers warranty

Warranty periods noted commence from the date of delivery.

#### **General construction**

Steel work: 3 years Cabinetry work: 3 years Acrylic work: 1 year Hardware: 1 year

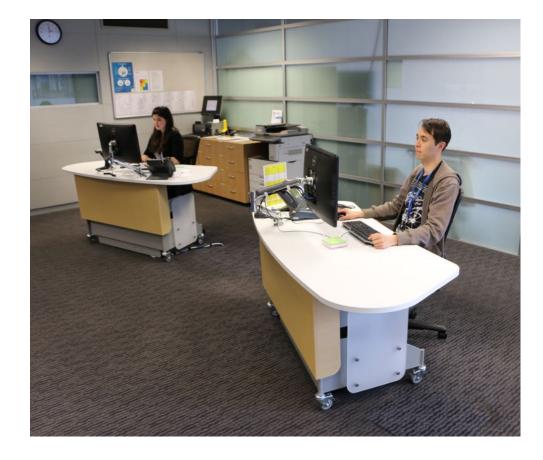
### **Sub-suppliers warranties**

LINAK height adjust systems: 4 year LINAK warranty ATDEC monitor brackets:

5 year ATDEC warranty

The manufacturer and sub-suppliers reserve the right to adjust the warranty period and terms from time to time.







## Contact



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